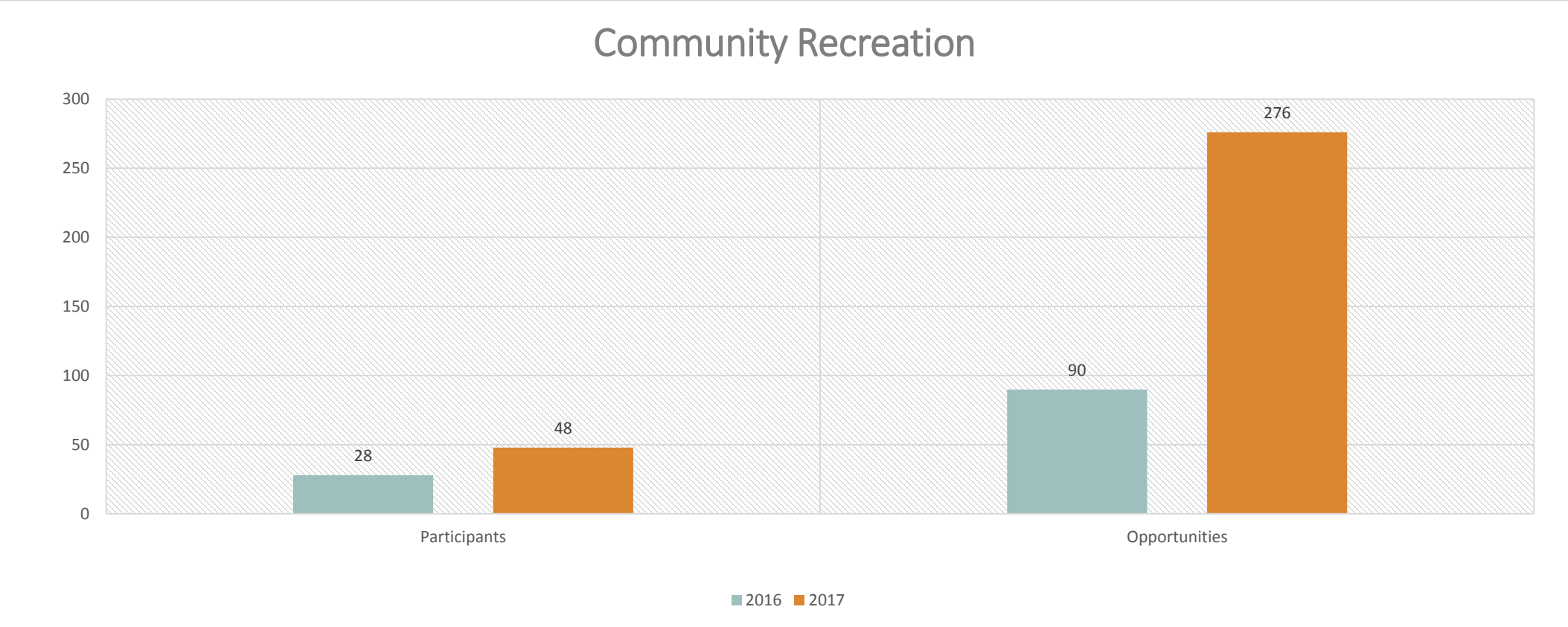




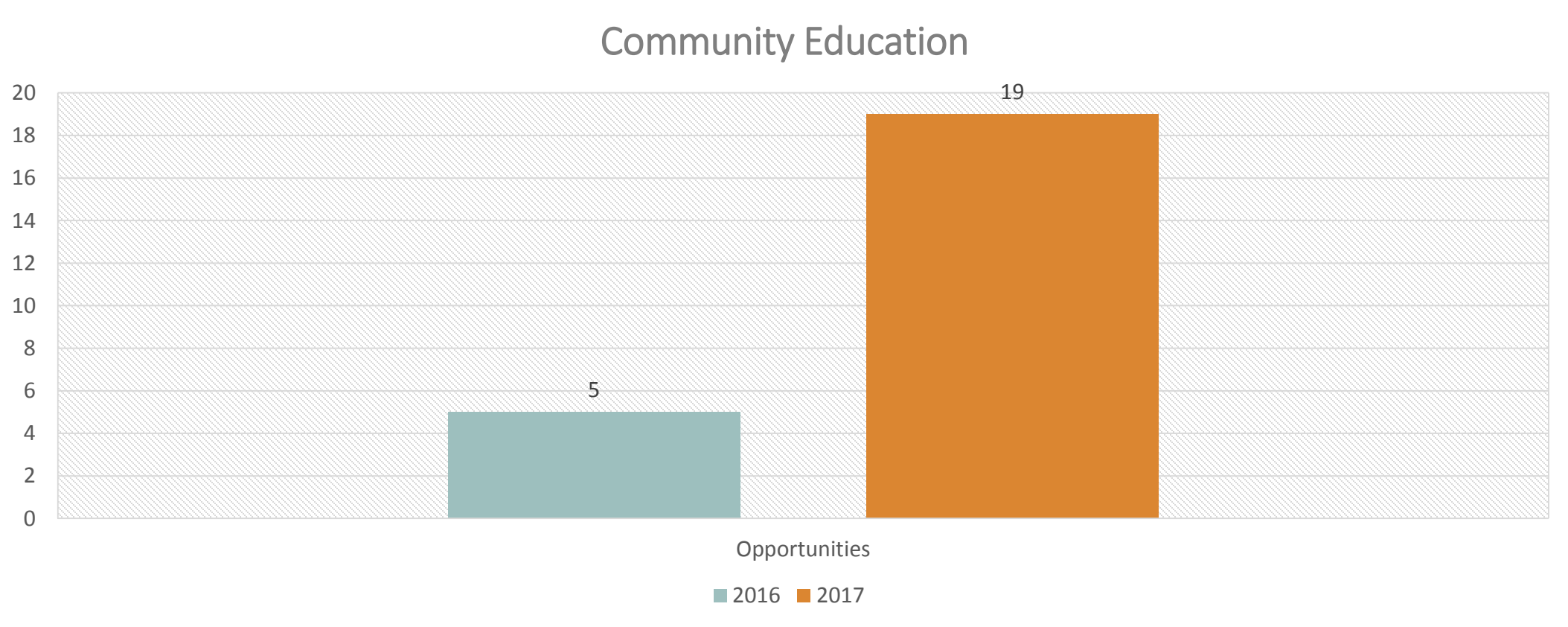
2017 STRATEGIC PLAN

OUR MISSION IS TO PROVIDE RESOURCES AND SUPPORTS THAT EMPOWER PEOPLE WITH DD TO LIVE LIVES WITH MEANING AND PURPOSE.

GOAL ONE: *Continue the journey to full community inclusion.*

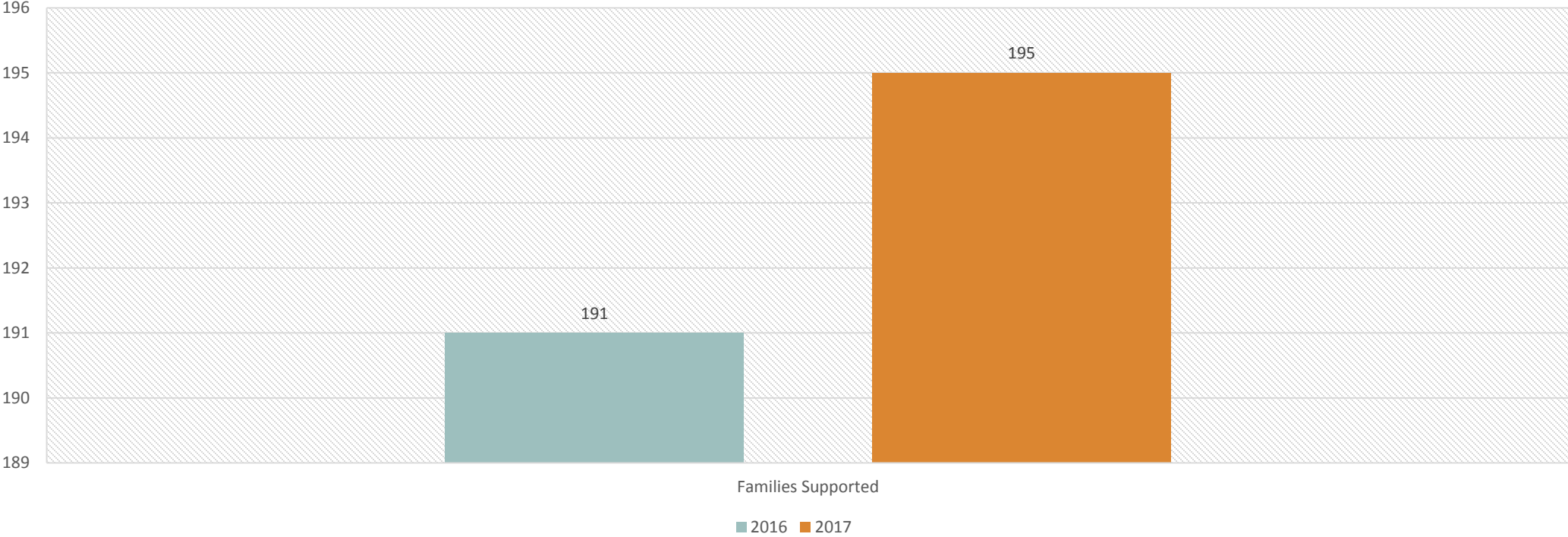


GOAL ONE: *Continue the journey to full community inclusion.*



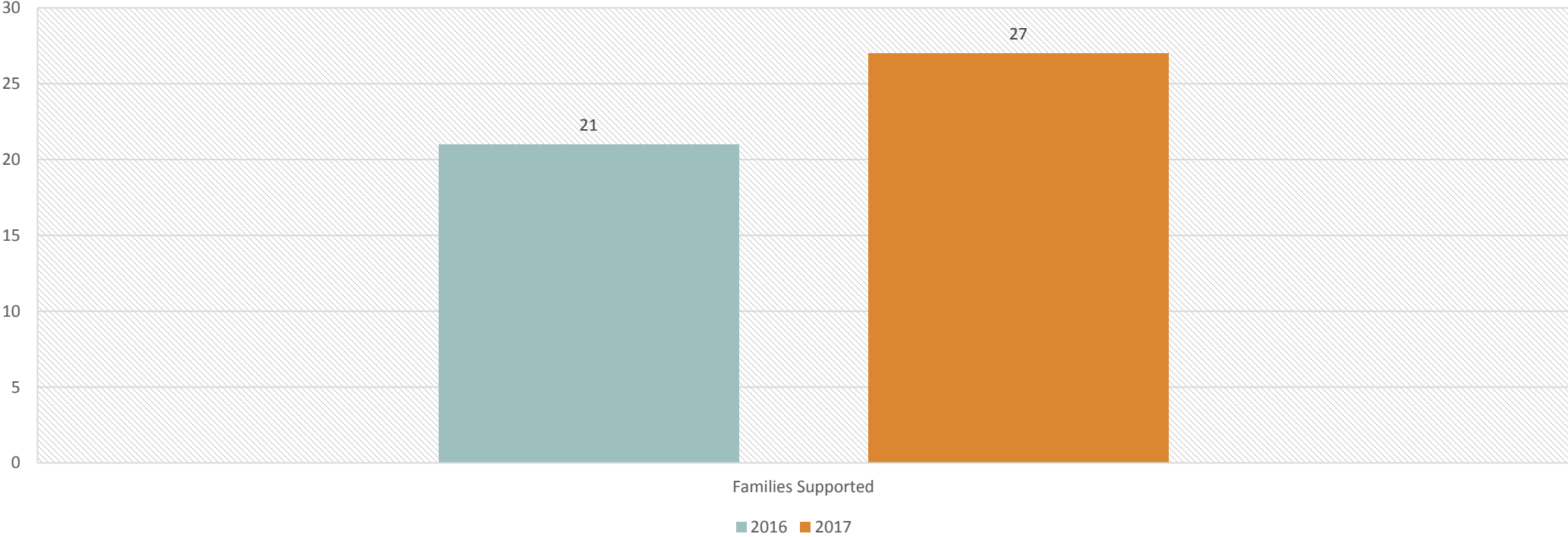
GOAL ONE: *Continue the journey to full community inclusion.*

Early Intervention



GOAL ONE: *Continue the journey to full community inclusion.*

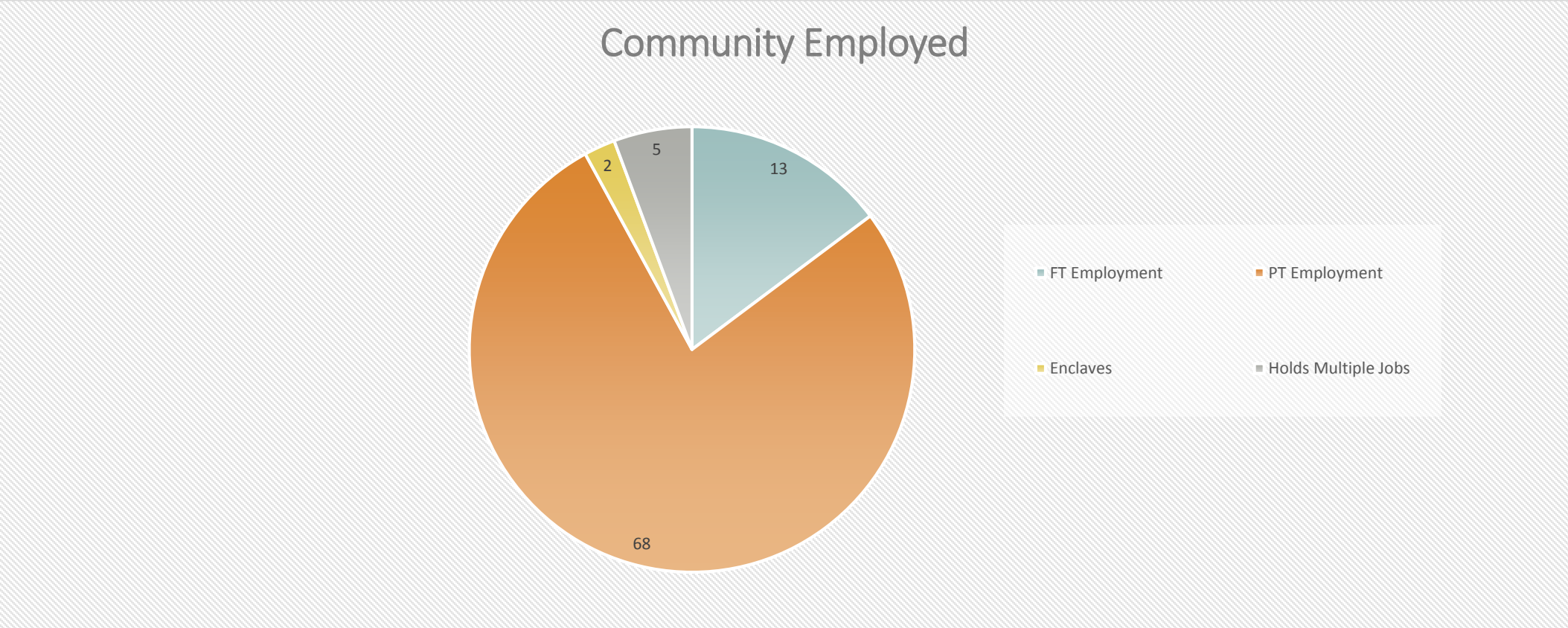
Early Intervention Home - Based Behavior Support



GOAL ONE: *Continue the journey to full community inclusion.*

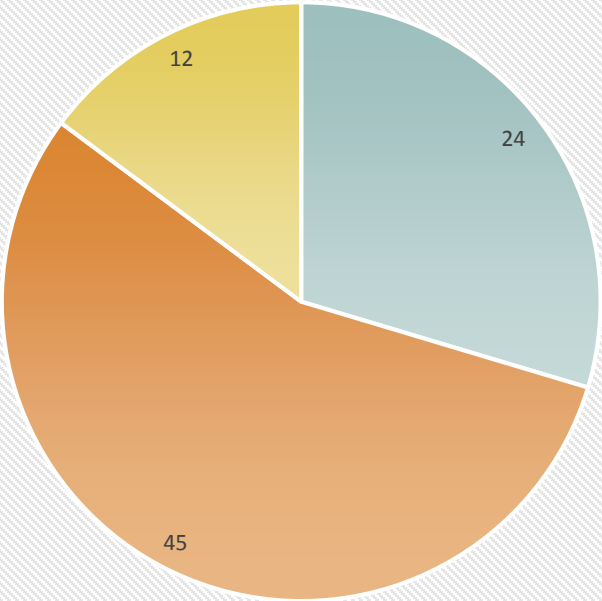
- Completed privatization of Blanchard Valley Residential Services, Inc.
- Completed privatization of Blanchard Valley Industries
- Continued operations of Blanchard Valley School while expanding Early Intervention and Pre-school services

GOAL TWO: Increase community employment success.



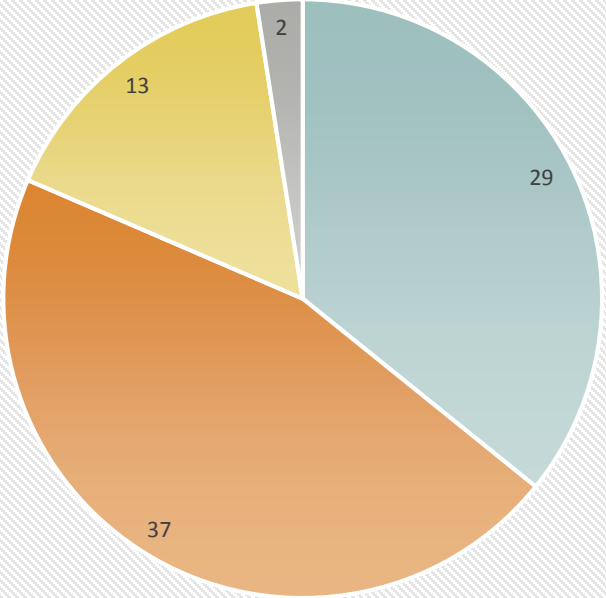
GOAL TWO: Increase community employment success.

Job Longevity



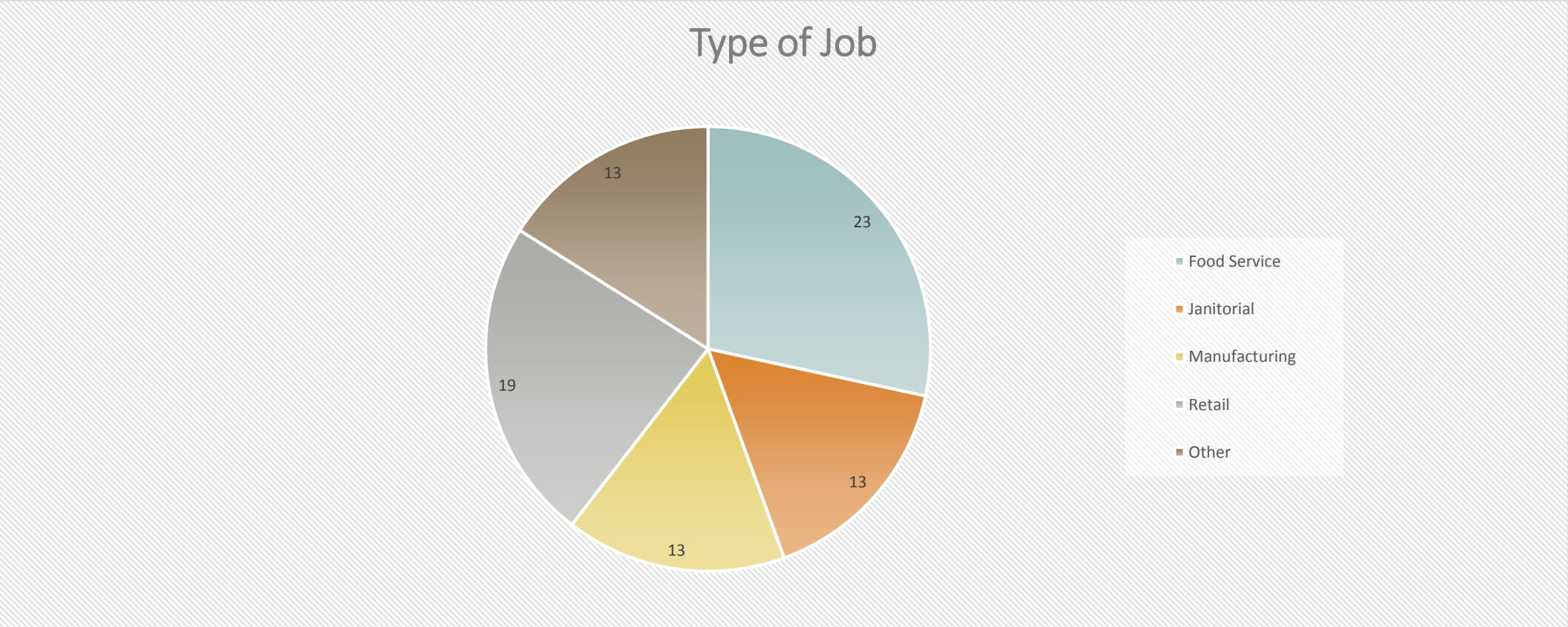
GOAL TWO: Increase community employment success.

Pay and Benefits

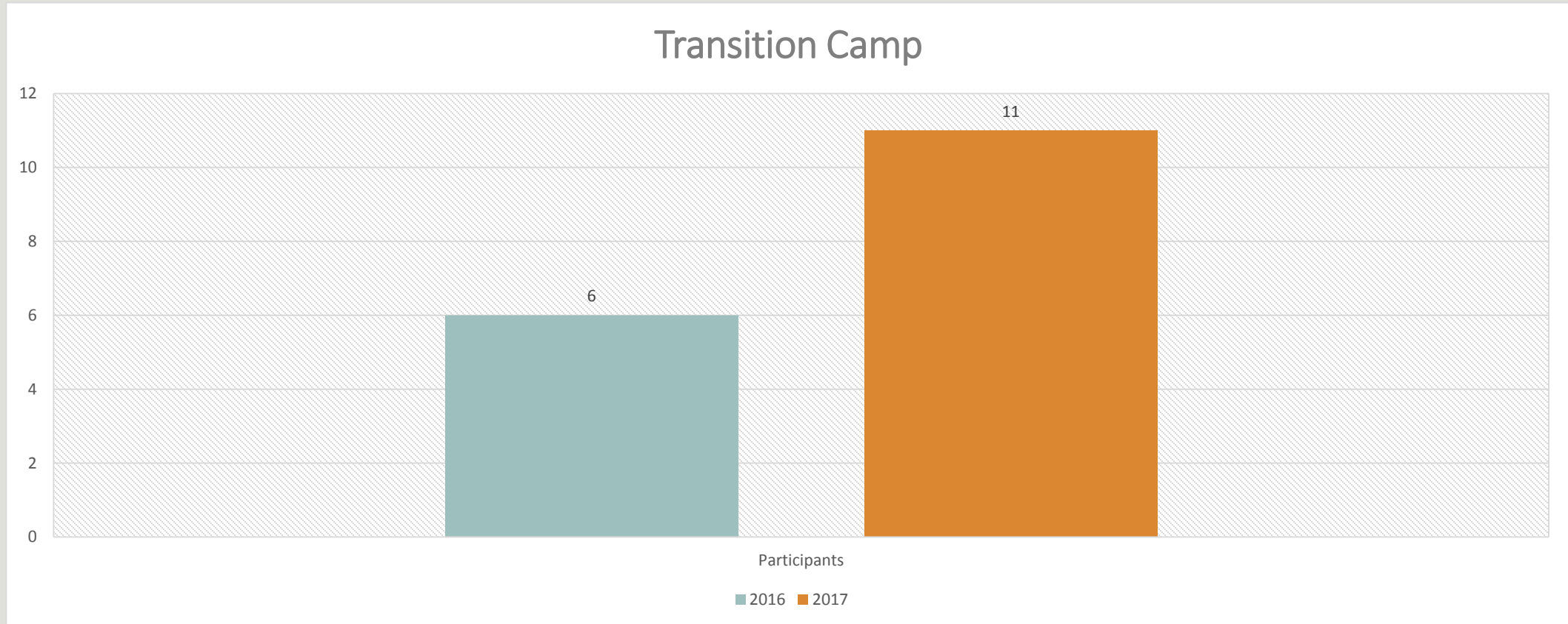


- Minimum Wage
- \$8.16-\$10.00/Hour
- \$10.01-\$15.00/Hour
- < \$20.00/Hour

GOAL TWO: Increase community employment success.



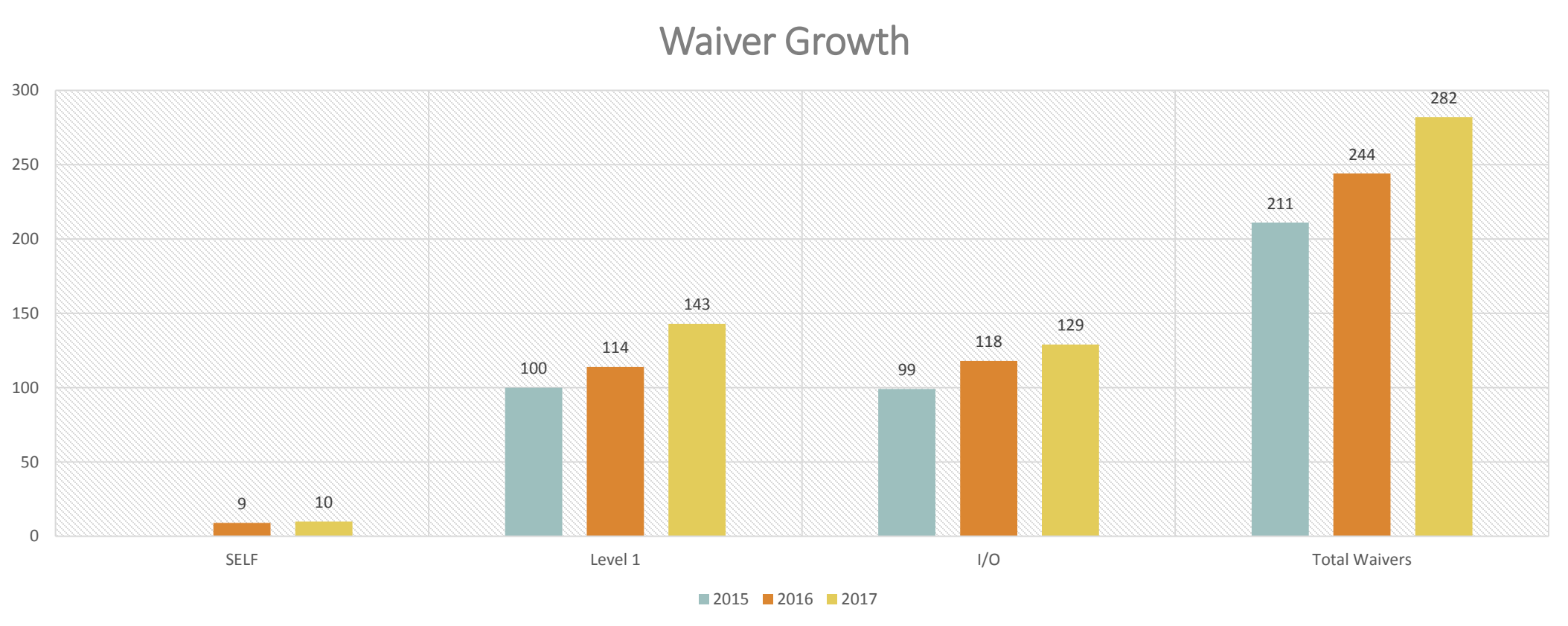
GOAL TWO: Increase community employment success.



GOAL TWO: Increase community employment success.

- Discontinued the Project Search program due to low enrollment
- Developed educational materials and programs introducing stakeholders to the benefits of community employment
 - FAQ about working in the community
 - Career Awareness
 - Journey to Employment
 - Facing the Future (geared towards children, transition age, and adults)

GOAL THREE: Become a totally person-centered organization.

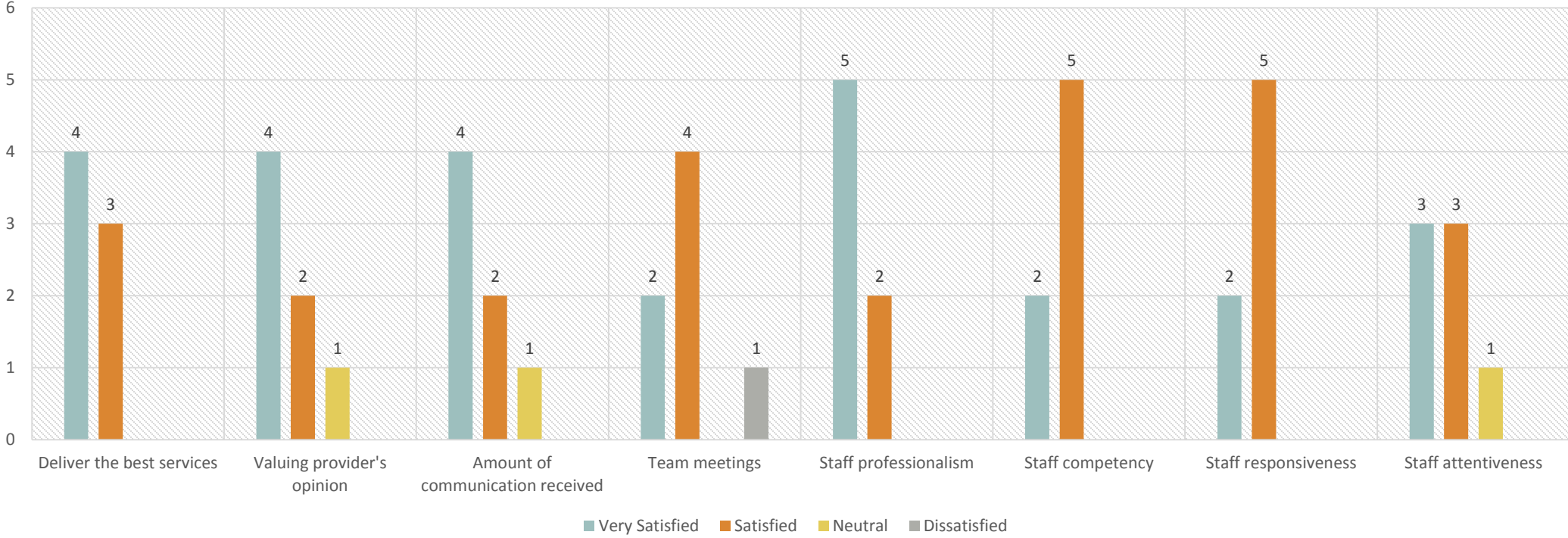


GOAL THREE: Become a totally person-centered organization.

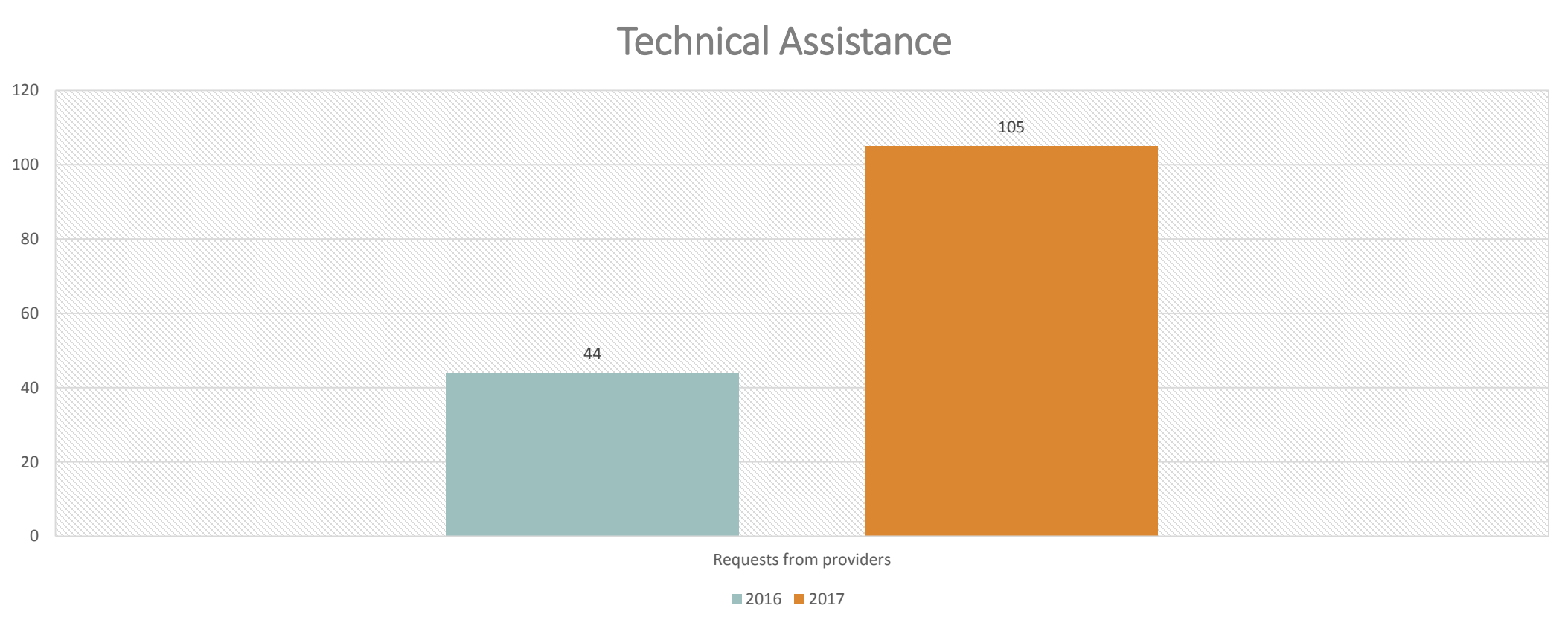
- Conducted multiple presentations regarding Rights and Responsibilities
- Completed four PCP (Person-Centered Planning) coaching sessions for SSAs
- Reviewed all ISPs to ensure person-centeredness
- Completed a series of outcome trainings for SSAs and providers
- Completed two internal compliance reviews
- Graduated six individuals from Project STIR (Steps Towards Independence & Responsibility)
- Utilized self-advocacy tools in the public schools

GOAL FOUR: Increase outstanding provider options to meet the needs of all who are receiving services.

Provider Satisfaction Survey Results

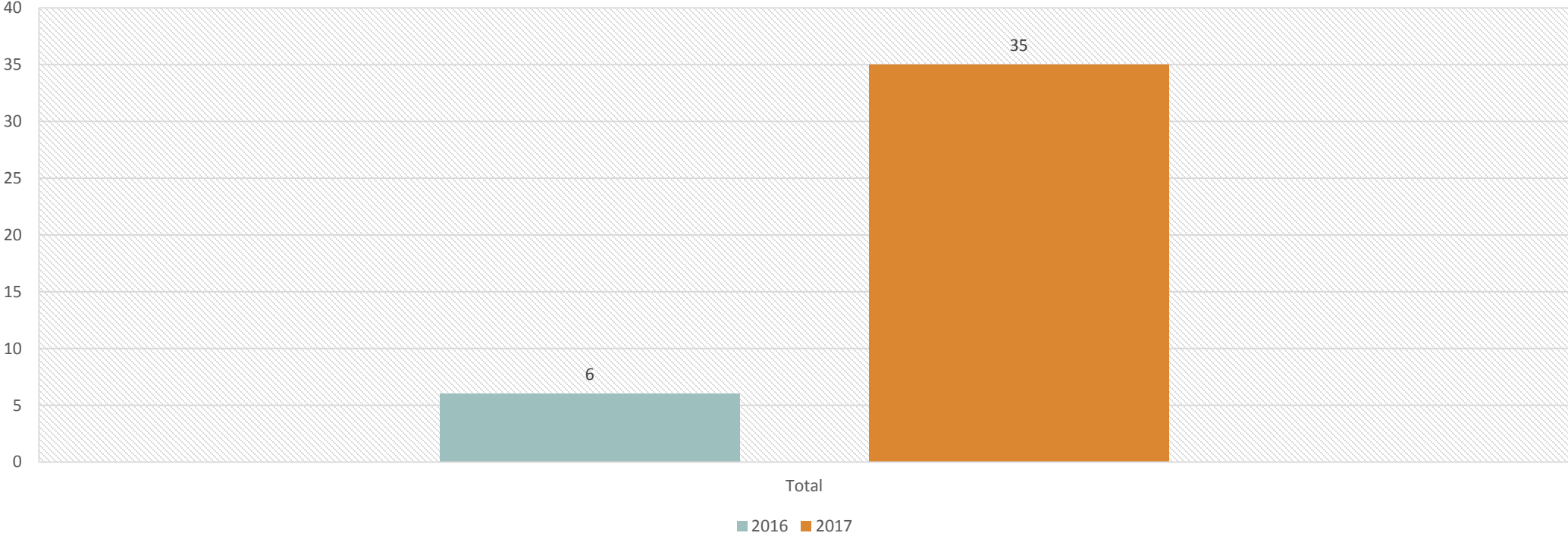


GOAL FOUR: Increase outstanding provider options to meet the needs of all who are receiving services.



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Provider Recruitment

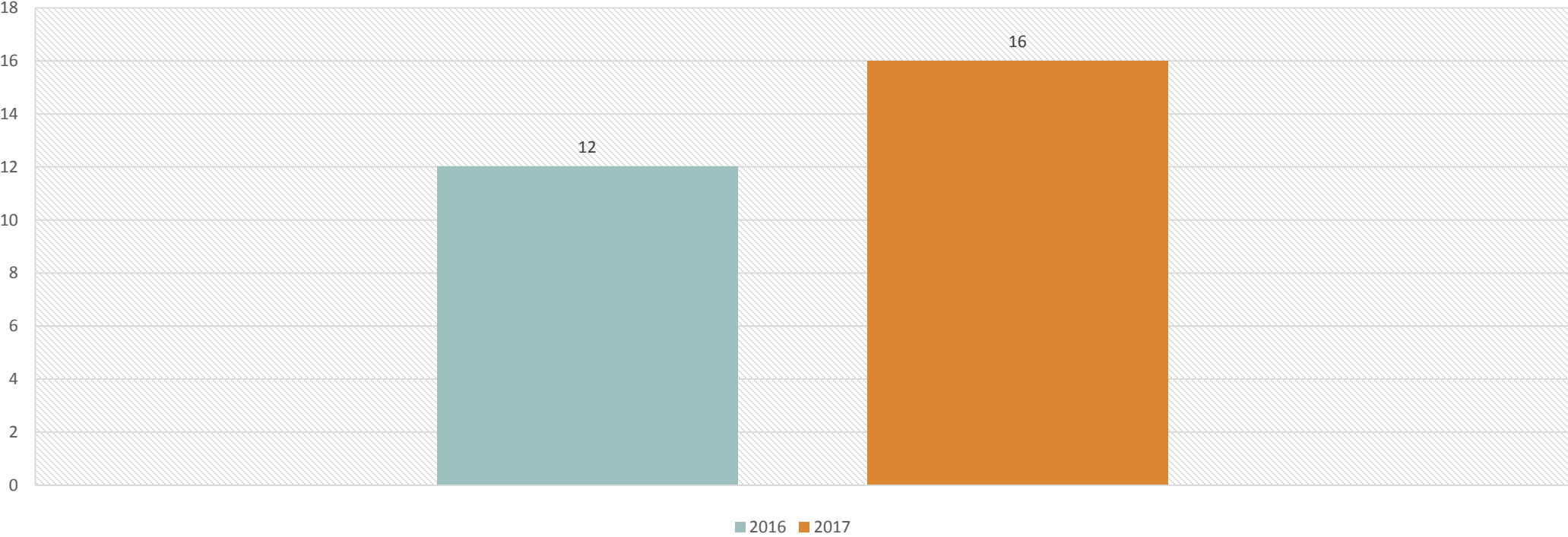


GOAL FOUR: Increase outstanding provider options to meet the needs of all who are receiving services.

- Provider relations:
 - Gift bags given to providers
 - Donuts and bagels at provider council
 - Provider Appreciation Brunch
 - “Shout Outs” given on a continuous basis
 - “Provider of the Quarter” recognized at board meetings
 - Provider meetings and/or trainings occur on a monthly basis
 - Established a provider resource group to serve as mentors for other providers and assist BVC with future strategic planning

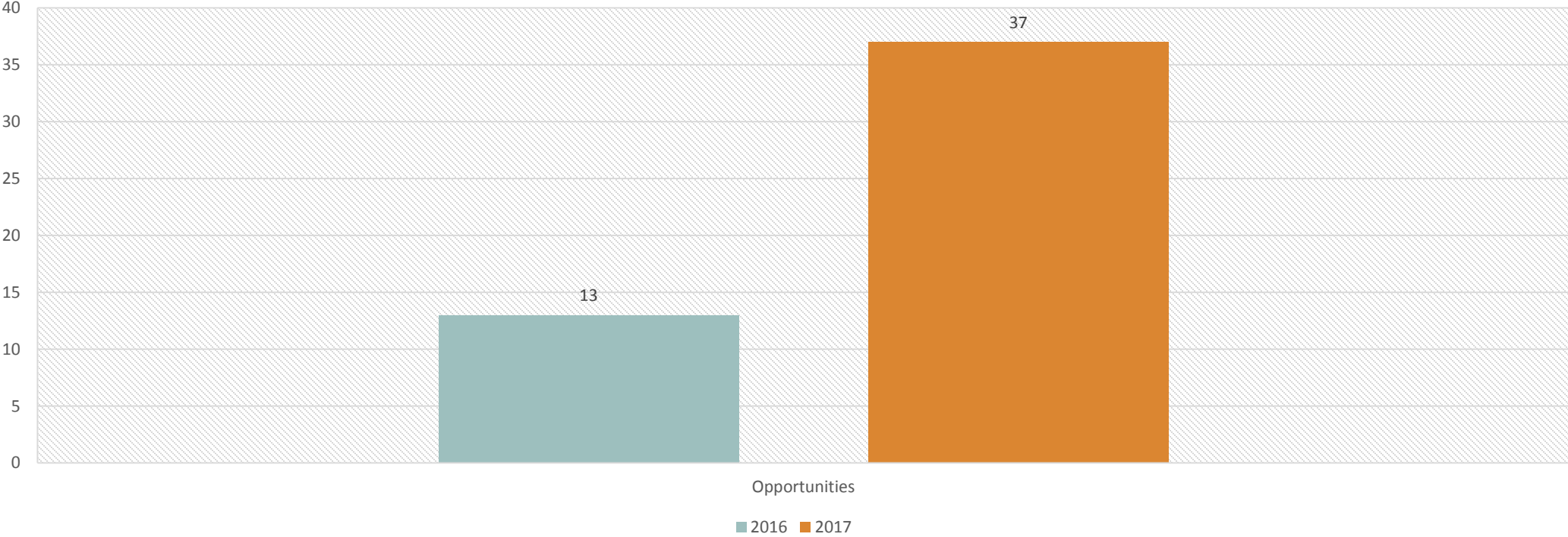
GOAL FIVE: Continuously educate the community.

Presentations by Self-Advocates



GOAL FIVE: Continuously educate the community.

BVC Participation in the Community

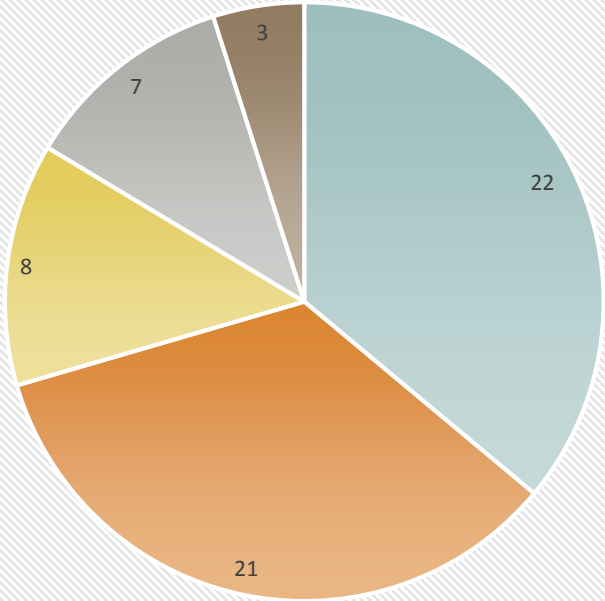


GOAL FIVE: Continuously educate the community.

- Distributed the BVC newsletter to over 500 community members
- Developed a fast fact brochure and an informational flyer to be distributed at various events
- Created posters for National Disability Employment Awareness month

GOAL SIX: Continuously improve operations .

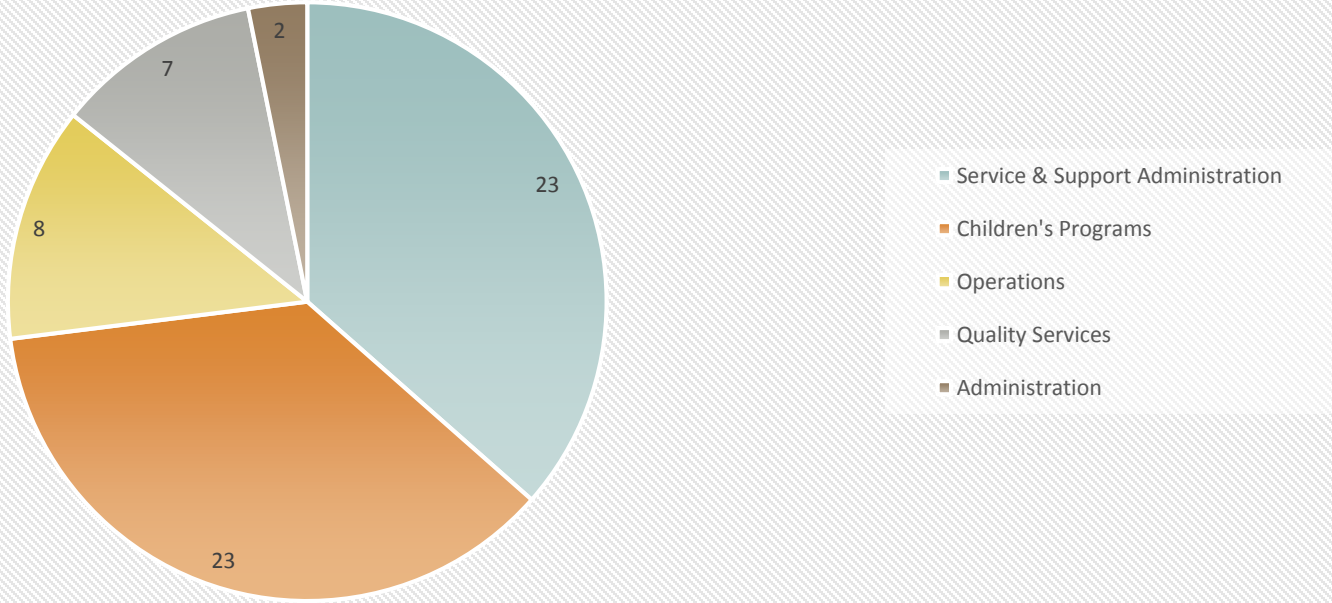
2016 BVC Full Time Employees = 61



- Service & Support Administration
- Children's Programs
- Operations
- Quality Services
- Administration

GOAL SIX: Continuously improve operations .

2017 BVC Full Time Employees = 63



GOAL SIX: Continuously improve operations .

2016 STAFF RETENTION

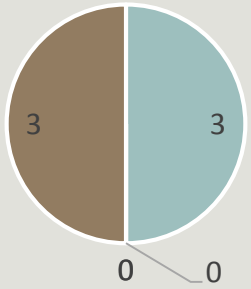
Department



- Service & Support Administration
- Operations
- Quality Services
- Administration
- Children's Programs

2017 STAFF RETENTION

Department



- Service & Support Administration
- Operations
- Quality Services
- Administration
- Children's Programs

GOAL SIX: Continuously improve operations .

- Presented the Campus Master Plan to the board
- Implemented mobile technology with the SSA department and Early Intervention
- Creation of an Employee Appreciation Team
- Offered 15 Good Life activities to all staff
- Implemented monthly department meetings across the agency

Questions and Answers
